



EXTENDED LIMITED WARRANTY APPLICATION

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 2727 Steeles Ave. W. #400, Toronto, ON M3J 3G9 www.a-protectwarranty.com

AP # 00000

CUSTOMER / LESSEE INFORMATION				
Last Name	First Name		Initials	
Address		Apt. No	City	
Province	Postal Code	Home Phone	Business Phone	Email

DEALERSHIP / VEHICLE INFORMATION			LIEN HOLDER INFORMATION		
Dealership Name			Phone		
Dealership Registration #			Salesman ID #		
Year	Make	Model	Odometer	<input type="checkbox"/> Km <input type="checkbox"/> Mi	Purchase Price
Transmission Auto <input type="checkbox"/> Manual <input type="checkbox"/>	Gas <input type="checkbox"/> Diesel <input type="checkbox"/>	Engine Size	Body Type	Colour	V.I.N.

WARRANTY OPTIONS			ADDITIONAL OPTIONS		
<b style="color: red;">Powertrain Bronze *750 06 Months - 06 k <input type="checkbox"/> 12 Months - 12 k <input type="checkbox"/> 24 Months - 24 k <input type="checkbox"/> 36 Months - 36 k <input type="checkbox"/>	<b style="color: red;">Powertrain Gold *1,500 Plus 12 Months - 12 k <input type="checkbox"/> 20 k <input type="checkbox"/> 24 Months - 24 k <input type="checkbox"/> 40 k <input type="checkbox"/> 36 Months - 36 k <input type="checkbox"/> 60 k <input type="checkbox"/> \$2,500 Per Claim <input type="checkbox"/>	<b style="color: red;">Bumper to Bumper/Factory Plus *1,500 Factory Plus 12 Months - 12 k <input type="checkbox"/> 24 Months - 24 k <input type="checkbox"/> 36 Months - 36 k <input type="checkbox"/> (Includes 12 months Road Side Assistance)	<b style="color: red;">4x4/AWD <input type="checkbox"/> <b style="color: red;">Seals & Gaskets <input type="checkbox"/> <b style="color: red;">Head Gasket <input type="checkbox"/> <b style="color: red;">Air Conditioner <input type="checkbox"/> <b style="color: red;">Zero Deductible <input type="checkbox"/> <b style="color: red;">Double Term/Mileage <input type="checkbox"/> <b style="color: red;">Wear & Tear <input type="checkbox"/> <b style="color: red;">Car Rental <input type="checkbox"/> <b style="color: red;">Road Side Assistance <input type="checkbox"/> <b style="color: red;">Turbo/Super Charger <input type="checkbox"/> <b style="color: red;">Commercial/Business Use <input type="checkbox"/> <b style="color: red;">Hi-Tech <input type="checkbox"/> <b style="color: red;">Unlimited Kms <input type="checkbox"/> <b style="color: red;">Fuel Systems <input type="checkbox"/> <b style="color: red;">Cooling Systems <input type="checkbox"/>		
<b style="color: red;">Powertrain Silver *1,000 Plus 06 Months - 06 k <input type="checkbox"/> 12 Months - 12 k <input type="checkbox"/> 24 Months - 24 k <input type="checkbox"/> 36 Months - 36 k <input type="checkbox"/>	<b style="color: red;">Powertrain Platinum *2,500 Plus 12 Months - 12 k <input type="checkbox"/> 20 k <input type="checkbox"/> 24 Months - 24 k <input type="checkbox"/> 40 k <input type="checkbox"/> 36 Months - 36 k <input type="checkbox"/> 60 k <input type="checkbox"/> \$5,000 Per Claim <input type="checkbox"/>	<b style="color: red;">*NEW* Luxury Package 12 Months - 12 k <input type="checkbox"/> \$1,500 <input type="checkbox"/> 24 Months - 24 k <input type="checkbox"/> \$2,500 <input type="checkbox"/> 36 Months - 36 k <input type="checkbox"/> \$5,000 <input type="checkbox"/>			

Note: All plans include Towing, Trip Interruption, Accidental Benefits & Collision Benefits Coverage * Represents maximum liability per claim.

THE WARRANTY MUST BE ACTIVATED BY THE CUSTOMER WITHIN 20 DAYS OF THE PURCHASE DATE.



1. This application must be submitted to A-Protect by the selling dealer along with required fee and intended to be an offer only, requiring acceptance by A-Protect.
2. To activate the warranty the customer should contact A-Protect. Where applicable, the one time activation fee has to be paid by the customer and is subject to change without notice.
3. As a confirmation of the activated warranty the customer should receive the validation sticker for the plastic I.D. card, which also entitles the customer for our exclusive "Discount Program". In case the customer does not receive the sticker within 30-40 days/4-6 weeks of the activation date, please contact A-Protect at 416-661-7444.
4. Upon acceptance by A-Protect, the warranty shall incorporate the terms and conditions of the Application. The applicant acknowledges having read, selected and understood the terms and conditions of the warranty as set forth on both sides of this document, and the applicant acknowledges having received a copy of this Application. Upon acceptance by A-Protect, this Application shall constitute the entire Agreement between the applicant and A-Protect.
5. Both the applicant and the dealer hereby certify that all information contained in this application is true and correct as of the date hereof. In the event that such information is determined to be incorrect, this application shall be rendered null and void, and any premium already paid by the applicant shall be non-refundable.

DATE OF PURCHASE: DD / MM / YY

SELLING DEALER:

APPLICANT:

**A-PROTECT WARRANTY CORPORATION VEHICLE
EXTENDED SERVICE CONTRACT TERMS AND CONDITIONS**

Part 1) DEFINITIONS

In this agreement the following words shall have the following meanings:

"A-Protect" means A-Protect Warranty Corporation.
"Customer" means the owner of the vehicle to which this agreement applies.
"Selling Dealer" the authorized person through whom the customer will be able to purchase warranty.
"Contract" means an agreement between Customer and the Warranty Company.
"Claim" means when customer's vehicle is eligible for repairs (failure covered by the warranty).
"Liability Limits" means maximum limits of liability including all applicable taxes.
"GTA" means Greater Toronto Area.

Part 2) DESIGNATED OPTION (Terms as chosen on the front page of this agreement)

POWERTRAIN BRONZE (maximum \$750.00 for both Parts and Labour per claim)
POWERTRAIN SILVER (maximum \$1000.00 for both Parts and Labour per claim)
POWERTRAIN GOLD (maximum \$1500.00 for both Parts and Labour per claim)
POWERTRAIN PLATINUM (maximum \$2500.00 or \$5000.00 for both Parts and Labour per claim)
BUMPER TO BUMPER/FACTORY PLUS (maximum \$1500.00 for both Parts and Labour per claim)
ANY ADDITIONAL OPTIONS OR PLUS OPTIONS:
3.3 A-O: Maximum of \$500.00 per claim (parts and labour).

**Part 3) PARTS COVERED AND OPTIONS
3.1 POWERTRAIN COVERAGE:**

A) ENGINE: (if internally damaged from within)
Engine block and cylinder heads, crankshaft and main bearings, camshaft and bearings, crankshaft gears, connecting rods and bearings, push rods, rings and pins, timing chain(s) or belts and gears, valve lifters, pistons, intake and exhaust valves, valve springs and retainers, guides and lifters, rocker arm assemblies, oil pump, oil pan, pivots, shaft. (EXCLUDING: timing belt tensioners, guides and all seals & gaskets used to contain fluids and lubricants, timing belt and other related maintenance issues).
B) TRANSMISSION:
-Automatic (when internally damaged from within)
Housing, torque converter, modulator valve, vacuum modulator, valve body, gear sets, main and intermediate shafts, oil pump, governor, clutches and bands.
-Standard (when damaged from within)
Housing, shifter fork and bearings, main and intermediate shafts, synchronizer mounts, pressure plate. (Excluding: manual clutch components, flex plates, flywheel, external linkages and shifter, solenoids, electrical and cooling system)
C) TRANSAXLE/DIFFERENTIAL:
1) Front Wheel Drive Vehicles (transaxle):
-Housing, main shafts, bearings, crown and pinion
2) Rear Wheel Drive Vehicles (differential):
-Housing, carrier gear and case, drive pinion and pinion gear, ring gear, differential cover, differential mounts, and bearings.
3) Auxiliary Differential Transfer Case (4-wheel drive vehicles only when 4 by 4 option is purchased)
-Case, gears and sprockets, internal bearings (Excluding: manual clutch components, flex plates, wheel/hub bearings, flywheel, ring gear and external linkages and shifter)
D) TOWING

A-Protect will reimburse Customer up to \$50.00 per occurrence for towing expenses incurred due to a covered breakdown in this Contract. Valid receipt should be provided for reimbursement.
E) TRIP INTERRUPTION
A-Protect will reimburse Customer for lodging, meals, bus or taxi up to \$50.00 or \$150.00 for the term of the warranty. If the authorized repair center is not able to provide the same day services and away from home more than 200km one-way, a valid receipt must be provided for reimbursement within 7 days from occurrence.
F) ACCIDENTAL BENEFITS COVERAGE:
The customer will be reimbursed up to \$500 per occurrence, on the grounds that they will need any physical therapy or rehabilitation after an auto collision. Accidental claim must be approved by A-Protect and then sent to an authorized rehabilitation centre. This option is complimentary of A-Protect Warranty Corporation and is included with every package. Valid only for customers in the GTA. Please review part # 4 of the contract for further details of how to follow proper claim procedures.

G) COLLISION BENEFITS COVERAGE:
We help pay your collision insurance deductible! As the owner of the vehicle you have the right to choose where your vehicle is repaired by the Insurance Board of Canada. Being an A-Protect Warranty customer, we have come up with a program that will protect your interests and save you money at no extra cost. We have specialized collision centers that are part of our organization that will help direct and handle your collision claims from start to finish including pick-up, delivery and rentals. The customer will be reimbursed up to \$500 per occurrence, on the grounds that they will need any automotive repairs or body work after an auto collision. This coverage is valid only when approved by A-Protect claims department and sent to an authorized repair facility. This option is complimentary of A-Protect Warranty Corporation and is included with every package. Valid only for customers in the GTA. Please review part # 4 of the contract for further details of how to follow proper claim procedures.

H) COLLISION BENEFITS COVERAGE:
We help pay your collision insurance deductible! As the owner of the vehicle you have the right to choose where your vehicle is repaired by the Insurance Board of Canada. Being an A-Protect Warranty customer, we have come up with a program that will protect your interests and save you money at no extra cost. We have specialized collision centers that are part of our organization that will help direct and handle your collision claims from start to finish including pick-up, delivery and rentals. The customer will be reimbursed up to \$500 per occurrence, on the grounds that they will need any automotive repairs or body work after an auto collision. This coverage is valid only when approved by A-Protect claims department and sent to an authorized repair facility. This option is complimentary of A-Protect Warranty Corporation and is included with every package. Valid only for customers in the GTA. Please review part # 4 of the contract for further details of how to follow proper claim procedures.

3.2 BUMPER TO BUMPER & FACTORY PLUS COVERAGE

-Includes the parts listed in the Powertrain Warranties plus the following:
Cooling System — Radiator fan motor, and relay, water pump, fan clutch, and coolant recovery unit.
Air Condition — See part 3.3 D
Drive Axle Assembly — Drive axle case, drive shafts, u-joints.
Suspension — Upper and lower control arms, upper and lower ball joints
Seals and Gaskets — See part 3.3 C
Power Steering — Power steering pump, steering gear, rack and pinion assembly
Fuel System — Gas & Diesel fuel injection pump, mechanical or electrical fuel pump, and fuel pressure regulator.
Electrical — All windshield wiper motors, and windshield washer pumps, heater motor, fan and blower motor, horn relay, starter motor and alternator.
Turbo/Supercharger — See part 3.3 B
Roadside Assistance (12 months only)

3.3 ADDITIONAL OPTIONS (available upon purchase)

A) 4X4/AWD: As per paragraph 3 (C-3) of this agreement.
B) TURBO & SUPERCHARGER: (When damaged from within) housing, waste gate controller, compressor, intercooler, clutches and bypass valve.
C) SEALS & GASKETS: All seals and gaskets used to contain fluids and lubricants within the engine, transmission and differential/transaxle.
D) AIR CONDITIONER: Compressor, clutch assembly, receiver dryer and evaporator.
E) HEAD GASKET(S): Cylinder head gasket(s).
F) WEAR & TEAR: A-Protect will cover the parts even if they are

worn out, pertaining to the powertrain.
G) UNLIMITED KMS: There will be no mileage restriction if this option is chosen.
H) DOUBLE THE TERM/MILEAGE: The customer will have double length and mileage of the chosen warranty plan.
I) ZERO DEDUCTIBLE: A-Protect will waive the amount of the deductible on every claim visit.
J) COMMERCIAL BUSINESS USE: This option must be purchased for any vehicles that are registered to a company name and/or used to generate revenue. All cargo vans and pickup trucks automatically fall under the above-mentioned category. Mileage will be limited to 1000 km per month.
K) CAR RENTAL OPTION: A-Protect shall reimburse the Customer for car rental expenses acquired due to a breakdown covered under this Agreement. Valid receipt must be provided and prior approval must be obtained for reimbursement. In order for Customer to benefit from this option, covered vehicle should be kept overnight. Reimbursement is up to \$35.00 Canadian dollars per day, to a maximum of \$210.00 Canadian for the total term of the warranty, and is valid only at authorized establishment indicated by A-Protect.
L) ROADSIDE ASSISTANCE: As per service provider.
M) HI-TECH COMPONENTS: Electronic ignition control module; engine mounted electronic cruise control components; automatic temperature control/programmed dash display unit; main dashboard digital display cluster; power door lock actuators, switches; power window motors, switches; power seat switches; power sun roof motor; switch; fuel pump; ABS pressure regulator and pump; internal transmission/transfer case electronic engagement components; wastegate controller and intercooler.
N) FUEL SYSTEMS:
Gas & Diesel fuel injection pump, mechanical or electrical fuel pump, fuel pressure regulators, fuel tank and sending unit.
O) COOLING SYSTEMS:
Radiator fan motor and blades, fan clutch, heater control valve and coolant recovery unit.

P) PLUS PACKAGES:
Powertrain Silver Plus Pkg includes the following additional options, (Unlimited kms, Head Gasket)
Powertrain Gold Plus Pkg includes the following additional options, (4x4/AWD, Turbo/Supercharger, Head Gasket, Seals & Gaskets, Wear & Tear)
Powertrain Platinum Plus Pkg includes the following additional options, (Air Conditioning, Wear & Tear, 4x4/AWD, Turbo/Supercharger, Head Gasket, Seals & Gaskets)

3.4 PLUS PACKAGES:

LUXURY PACKAGE:
CHOICES OF POWERTRAIN LIABILITIES OF \$1500- \$2500-\$5000
PER CLAIM
Includes parts listed in the Powertrain Coverage, plus the following additional options: (4x4/AWD, Seals & Gaskets; Head Gasket; Air Conditioning; Wear & Tear; Car-Rental; Turbo Supercharger; Hi-Tech; Fuel Systems; Cooling Systems).

Part 4) CUSTOMER'S RESPONSIBILITY

- It is customer's responsibility to maintain their vehicle in accordance with A-PROTECT maintenance schedule at their own expense at any licensed service facility. Customer is obligated by this contract to complete maintenance schedule within 15 days from the date of receiving confirmation from A-PROTECT about validity of the contract. Then maintenance schedule should be completed every 3 months or 5000 kilometers or you could follow your manufacturer's schedule of maintenance.
- The servicing dealer's stamp, date, odometer reading and work order/invoice number must be shown on the maintenance card to verify that the servicing has been completed.
- The client should keep the original receipts and maintenance schedule in case of the claim. A-PROTECT reserves the right to see all original receipts, bill of sale, safety certificate & emission test, and maintenance schedule before any claim(s) is being made.
- A-PROTECT may inspect any covered vehicle within 90 days after the purchase date, performed by A-Protect authorized facilities for a charge of \$70 dollars payable by the customer.
- If the client does not meet any of the following conditions, A-PROTECT reserves the right to cancel warranty for the vehicle without refund:
- Any fluid loss and shop supplies, diagnostic charges, machine shop, non-covered part(s) and labour alignment storage and other miscellaneous items are not covered under this contract.
- In case of a repair that A-Protect covered previously, you are entitled to full warranty on performed job. Breakdown in a 12 month period you are still responsible for your deductible and shop supplies.

Part 5) CLAIM PROCEDURES

In the event that repairs or a claim to the registered vehicle are necessary, the registered owner should do the following.
a) Telephone A-PROTECT claim center during regular business hours (Monday-Friday, 9a.m.-5p.m) at 416-661-7444 or a Toll-Free number 866-660-6444. In case of accident we will direct you to an authorized facility approved by A-PROTECT.
b) All repairs to be done hereunder must be made by an A-PROTECT Authorized Repair Establishment with labour time based on the current Mitchell Labor Guide. A-PROTECT will not be responsible for repairs made by establishments other than its Authorized Repair Establishments unless approved by A-PROTECT.
c) In the event that the Terms and Conditions set out in this warranty have been met, and the claim is covered by the contract A-PROTECT Claim Center will issue a claim number to proceed with repairs.
d) Once the customer has obtained claim number, A-PROTECT will pay Authorized Establishment based on the coverage chosen less Customer's deductible, diagnostics, core and miscellaneous items.
e) In the event that circumstances arise where this is not practical, A-PROTECT will reimburse providing that a) the covered vehicle has a mechanical breakdown and/or failure and it is two hundred (200) kilometers away (one way) from A-PROTECT Authorized Repair Establishment; b) the customer has obtained prior approval from A-PROTECT Claim Center. Upon receipt by A-PROTECT from the registered owner of an original invoice for repairs, A-PROTECT shall only be required to pay that amount which it would have had to pay for such repairs at A-PROTECT Authorized Repair Establishment, less the deductible. A-PROTECT reserves the right to monitor and/or record telephone conversations with any of their customers to help ensure quality service of the claims procedure. A-PROTECT reserves the right to refuse any repair estimate judged unreasonable in relation to alternatives. In case of any accidental benefit claim the customer must contact A-Protect Claims department, and register their claim, then the claim agent will send the customer to an A-Protect authorized rehabilitation center. Restrictions may apply to customers outside the GTA area.

Part 6) DEDUCTIBLE

In the event of the mechanical breakdown covered under this warranty customer shall pay \$100.00 Canadian dollars for any Bronze coverage; \$150.00 Canadian Dollars for any Powertrain Silver coverage; \$200.00 Canadian dollars for any Powertrain Gold coverage; \$250.00 Canadian dollars for any Powertrain Platinum coverage and; \$200.00 Canadian dollars for any Factory Plus Warranty and Bumper and Bumper, Platinum/Luxury \$500.00 per claim has a \$500.00 deductible. Coverage; \$100.00 for any of the Additional Options purchased.

Part 7) MAXIMUM LIABILITY LIMITS

The liabilities of A-Protect under this warranty shall be based on the coverage chosen on the front of this agreement. The total liability over

the term of this Agreement shall not exceed the purchase price of the vehicle (excluding taxes). A-Protect Warranty's maximum liability shall be limited to: a) \$2500.00 Canadian dollars and/or 5 claims in case of any Powertrain Bronze coverage and/or the purchase price of the covered vehicle at the time of the sale (excluding taxes) or whichever is less (\$1000.00 and/or 3 claims in case of 6 month Powertrain Bronze and/or 50% of the vehicle's purchase price, whichever is less); b) \$3500.00 Canadian dollars and/or 5 claims in the case of any Powertrain Silver coverage and/or 3 claims in the case of Powertrain Gold coverage, Bumper to Bumper and Factory Plus and/or the purchase price of the covered vehicle at the time of the sale (excluding taxes) or whichever is less (\$1300.00 and/or 3 claims in case of 6 month Powertrain Silver and/or 50% of the vehicle's purchase price whichever is less) (\$2000.00 and/or 3 claims in case of 1 year of Powertrain Silver coverage Powertrain Gold coverage Bumper to Bumper and Factory Plus coverage); c) \$5000.00 Canadian dollars and/or 3 claims in the case of any Powertrain Platinum, and/or the purchase price of the covered vehicle at the time of the sale (excluding taxes) or whichever is less, \$10000.00 and/or 3 claims in case of \$5000.00 per claim. \$3500.00 Canadian dollars and/or 5 claims in case of Bumper to Bumper and Factory Plus coverage and/or the purchase price of the covered vehicle at the time of the sale (excluding taxes) or whichever is less; e) With any claim approved by A-PROTECT when payment is expected taxes are excluded.

Part 8) MISCELLANEOUS PROVISIONS

RENEWAL:
This warranty is renewable for a further period by the Registered Warranty Holder providing the maintenance record has been kept up to date and is renewed before the expiry of the existing warranty. Terms and Conditions of this contract are subject to changes. A-PROTECT reserves the right to accept or reject any renewable application at its sole discretion.
TRANSFER:
The warranty may be transferred to the new owner provided the Terms of this contract have been followed and consent from A-PROTECT has been obtained in advance. All original documents and transfer fee of \$100.00 must reach A-PROTECT within 10 days of the date of sale.

CANCELLATION:
This Contract can only be canceled within 10 days of the date when coverage was to have commenced and no claim having been made under this Contract provided that it was directly purchased from A-PROTECT. A-PROTECT will deduct an administration fee of \$100.00 upon receipt of all documents. A-PROTECT reserves the right to cancel contract if the following has occurred: fraud, material misrepresentation, improper use of the covered vehicle, non-payment by the customer or the selling dealer or if in A-PROTECT's sole opinion it appears this the only way to settle situation. This contract may be canceled in advance. All original documents and transfer fee of \$100.00 must reach A-PROTECT within 10 days of the date of sale.

Part 9) WARRANTY COVERAGE LIMITATIONS
1) Any damage resulting from customer's failure to perform servicing (E.I. Timing belt (chain) maintenance / replacement) as per Maintenance Schedule.
2) Any repair or replacement made without prior approval of A-Protect Warranty.
3) Rust or corrosion including oil pan.
4) A-Protect does not cover air used parts.
5) Problems or conditions existing prior to purchase of the vehicle and normally Covered by this contract.
6) Any loss caused by lack of necessary and proper amounts of lubricants or coolants, including damage caused by failure of water hoses, radiators or their connections or in the transmission oil cooler lines.
7) Any mechanical breakdown caused by a defect that the manufacturer has publicly announced and customer has failed to do so.
8) Any repair covered partly or in full by the manufacturer warranty or any other warranty company/insurance company can null and void your claim.
9) Any loss caused by: abuse, negligence, collision, fire, theft, vandalism, water or freezing.
10) Vehicle has been modified from original manufacturing specifications
11) Any damage caused by loss or contamination of engine oil, lubricants, anti-freeze and refrigerants or mechanical failure caused by overheating, regardless of cause.
12) Any loss to you because your vehicle has broken down, except as provided in this contract.
13) Any damage to any property or injury and/or death (including any costs or expenses, legal and etc...) to any person(s) regardless if your vehicle or its parts caused the damage or injury.
14) Claim procedure was not followed properly.
15) Any loss or inconvenience due to inability of A-PROTECT or the servicing dealer to obtain parts to repair the vehicle.
16) Any part that is not factory installed including air conditioning, superchargers, turbochargers and cruise control.
17) Repairs of carbonized or burned valves and/or seized piston rings.
18) Due to normal wear or tear. Note: Normal wear or tear shall be deemed to include repairs and replacement of valves and /or rings where the purpose, in whole or in part, is to raise engine compression where the only condition is oil consumption. Worm transmission clutches and bands are also considered being normal wear and tear (Example: noisy lifters, bearings, etc).
19) Any adjustments, alignments, tune-ups required as part of a covered repair or necessary to a covered repair; or
20) Vehicle odometer reading has been altered or tampered with or not repaired by the customer immediately.
21) Any vehicle for hire to the public, any vehicle equipped with a snowplow, emergency vehicles, courier or delivery vehicle, daily rental, other purposes, or commercial use, taxi, driving school, limo.
22) Failure of non-covered parts. Coverage shall also exclude cost of repairs and replacement (including labour) of Covered Parts where their repair or replacement is due to failure of non-covered parts. If a part is not covered, then the labour to repair or replace the part is also not covered nor is the damage to a covered part caused by non-covered part.
23) Damage caused or contributed to by the Customer's failure to use all reasonable means to protect vehicle from further damage following a breakdown.
24) Failed constant velocity joints caused by damaged, deteriorated or neglected constant velocity joint boots.
25) If the vehicle has been used to pull a trailer in excess of 2000lb/900 kg unless vehicle is equipped with a factory installed or authorized trailer. To be made by A-Protect.
26) A-PROTECT does not cover any additional repairs other than what is specified in part 3 of this agreement.
27) There is no refund available on any warranty that has been done in a motor vehicle accident and is not transferable.
28) During the initial 30 days, that a vehicle is sold, if there are any problems, this is dealer's responsibility.
29) If any further upgrades are offered and accepted by the vehicle owner, either by person or via telephone this hereby agreement is to be followed by the client which has all the terms of contract initially signed by the client.
30) When a customer upgrades a warranty, during the initial 30 days, A-PROTECT has the right to deny, cancel the warranty or claim, as well as during the duration of a pending payment plan. If A-PROTECT feels there has been fraud, A-PROTECT has the right to charge \$100.00 administration fee.